Evidence shows that comprehensive syringe services programs (SSPs) are safe, effective, and cost-saving, do not increase drug use, and are vital to preventing disease transmission and infections.

North Carolina requires registered SSPs to report metrics (e.g., syringes and naloxone distributed) annually.

Many SSPs have limited technology resources, using a combination of paper and free tools such as Google Sheets for data management.

As many SSPs offer services beyond syringe distribution, such as linkage-to-care services and referrals to treatment, data management can become a challenge.

Demand for services has been increasing since the beginning of the COVID-19 pandemic.

SSPs are interested in and committed to high quality methods for data management.

More investment in data infrastructure for SSPs is needed.